

Artwork Specifications

Modifications to artwork, should they be required, will be quoted on a per order basis. A minimum charge applies.

(No photocopies or faxes will be accepted).

Adobe Illustrator latest version or less - all fonts converted to "OUTLINES" and saved as an .ai or .eps file.

Adobe Photoshop latest version or less - files saved as .tiff, .bmp, .jpg, .psd or .gif - minimum DPI 150 - logos from websites do NOT print well and are NOT acceptable.

We also accept Corel Draw, PageMaker, and QuarkXpress files.

Cancellations

Will be billed for labor and material used up to the cancellation date.

Split Shipments

A split shipment fee applies for each additional location.

Increased Order Size

Treated as a separate order unless production can accommodate.

Over/Under Runs

On imprinted or other custom orders, there is a 5% possible over/under run that will be invoiced accordingly.

Pantone Color Match

Ink colors on silkscreen and dye sublimation printed items are specified by their Pantone Matching System (PMS) numbers. If a color sample to show an ink color is provided with no PMS number, there is a charge to match it to the closest PMS color. Every effort will be made to match colors as closely as possible; however, exact color matches are not guaranteed due to variations in materials and processes used.

Returns

Stock items are returnable, only with factory authorization, when less than 60 days have passed since the ship date and the product is packed unused in its original boxes. For returns due to errors that are not ours, a restocking fee applies. Imprinted and custom items, as well as items made in colors, cannot be returned. Orders for less than minimum order quantities cannot be returned.

Repeat Orders

No charge for screens, art or plates if no change.

Shipping Method

United Parcel Service (UPS) or Federal Express unless otherwise requested.

Disclaimer

Logos, Trademarks or Designs shown do not imply any endorsement by their owner but are simply to exhibit factory printing capabilities. All logos shown in this catalog are the respective property of the companies which they identify. They are not for resale.